## KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

JUNE16, 2023

# **INVESTIGATION REPORT**

Prepared By:	Check By:	Approved By:	
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OΔ-IF/ Prodn IF	OA/ Prodn SV	KPI IMA Operations Gen. Mngr	

5M	REVIEW	DOCUMENT REV			EW	
MAN	No Changes	Affected Document:	Date Reviewed:	Disposition:	PIC:	Target Date:
MACHINE	No Changes	Procedure Manual		With Revision No Revisio	n K. DIAZ	N/A
MATERIAL	NO CREASING MATRIX	Work Instruction	230616	With Revision No Revisio	n K. DIAZ	N/A
METHOD	No Changes	Process Flow	230616	With Revision No Revisio	n K. DIAZ	N/A
ENVIRONMENT	No Changes	Forms		With Revision No Revisio	n K. DIAZ	N/A

### I. PROBLEM DESCRIPTION

### 1.1. ISSUE: NO CREASING MATRIX 1.2. ITEM DESCRIPTION: 516378900 PART CODE: PART NAME: LIME 2 MB AMERICA 1.3. BACKGROUND:

DATE:



### DETAILS:

>Inhouse Detection: NO CREASING MATRIX

>Lot size: 348pcs > Reject Qty: 348pcs >Rejection Rate: 100%

>JO#: 37836

### **IMMEDIATE ACTION**

ACTION ITEMS	Target Date:	Person In-charge
AFTER THE RUNNING THEY PLACED THE CREASING MATRIX ON THE PLATE	230607	TOOLING

### **III. CAUSE ANALYSIS:**

WHY 1:	NO CREASING MATRIX OCCUR AT DIE-CUT MACHINE FOR THE ITEM 516378900 LIME 2 MB AMERICA WITH 100% REJECTION RATE
WHY 2:	WHILE RUNNING, PARTS OF THE PLATE DO NOT HAVE A CREASING MATRIX.  NOTE: THE QA PERSONNEL ALSO FAILED TO NOTICE THAT THE LIME ITEM'S HAS NO CREASING MATRIX, SO ORDERED TO DO MASS PRODUCTION.
WHY 3:	THE OPERATOR DID NOT NOTICE THAT THE SOME PART CREASING MATRIX LOSS OF ADHESION TO THE PLATE
WHY 4:	THE PLATE ON THE RACK WAS LAYING ON TOP OF ANOTHER, CAUSING THE ADHESION OF THE CREASING MATRIX TO BE REMOVED WHEN THE OPERATOR GET AND RETURN ON THE RACK.

### **IV. ACTION PLAN: V. EVIDENCES:**

1	REPLACEMENT OF CREASING MATRIX	PIC: OPERATOR Target Date: JUNE 7, 2023
2	ORIENTATION TO DIECUT OPERATOR REGARDING THE ENCOUNTERED 100% REJECTION RATE IN LIME DUE TO NO CREASING MATRIX	PIC: Production IE Target Date: JUNE 16, 2023
3	REMIND OPERATOR ABOUT THE IMPORTANCE OF ALWAYS CHECKING THE CONDITION OF EQUIPMENT AND ITS CHECK POINTS (BLADES, CREASING MATRIX, PLATES ETC.) THAT IS BEING USED DURING MASS PRODUCTION	PIC: Production IE Target Date: June, 2023
4	IMPROVE THE PLATE RACK IN THE AREA	PIC: Production IE Target Date: -